

What Kind of Learner Are You?

We have many different ways to pick up SmartCAT!

INDEPENDENT STUDY

Quick-Start Guide: THE fastest, simplest, most flexible way to jump-start getting comfortable with SmartCAT.

Help File: Hit the F1 key from anywhere in SmartCAT, and search for the topic you need information about. The help file is generally a bit more action-oriented than the Manual.

Manual: Available via a link on your Windows Desktop, or on paper for a fee. Handy especially for learning about a topic, though there are plenty of how-to instructions as well.

Online Trainings: Available at

<http://www.cheetahinternational.com/English/training/QSG.html>, for an introduction and video Quick-Start Guide. Other trainings are available for our On-Maintenance Customers. We are currently hard at work performing a comprehensive revision of the training videos.

SMALL GROUPS

Brown-bag Webinars: Our newest training/support feature for On-Maintenance Customers. Join a phone-and-web conference-style presentation on a topic that people commonly call the helpdesk about, with time for questions and answers. We also offer SmartCAT Demos and update information for off-maintenance or prospective customers.

Group Trainings: Our NCRA CEU-approved trainings are led by a working Court Reporter. She makes the trainings fun, friendly, and *very* effective! The Basic Training will get you up and running in a single day, and the Advanced Training is designed so you get the most out of your software and put out transcripts faster than ever! Significant discounts are offered to our On-Maintenance Customers.

INDIVIDUAL TRAINING

“Walkthroughs”: Our technical support staff can schedule up to two hours with you, to talk you through any topic you desire- from installing SmartCAT to perfecting your automatic indexing. This is included in your maintenance service.

One-on-One Training: Our masterful Trainer, also a working Court Reporter, can come to you! These are offered to On-Maintenance Customers, for a fee.

And don't forget, you can always call our
world-class 24/7 technical support helpdesk
for anything!